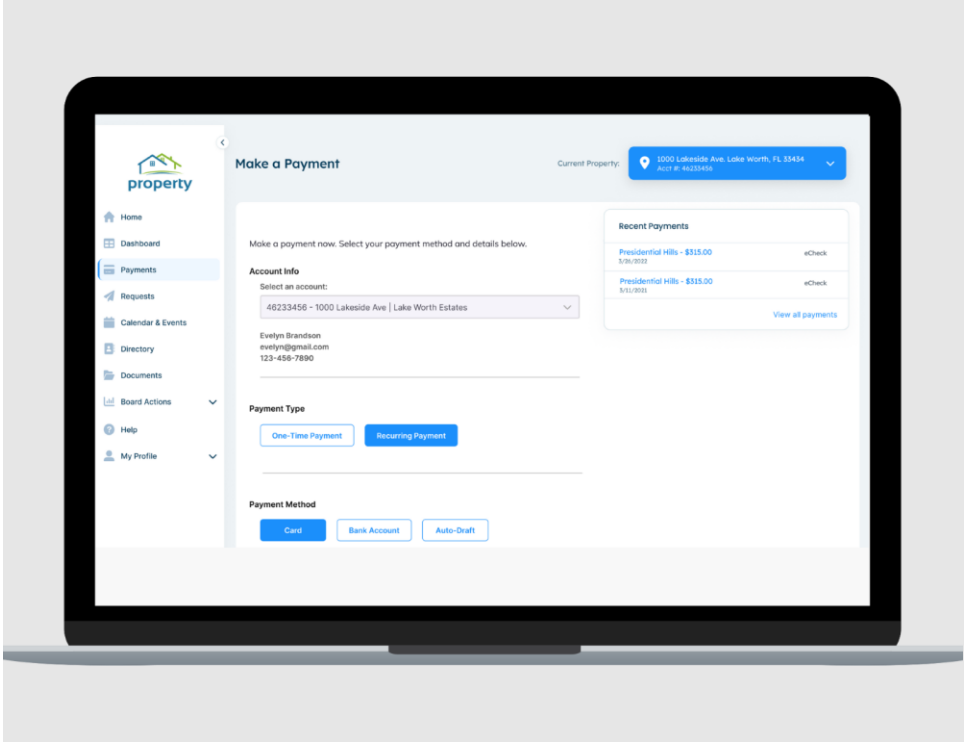
HOALiving Payments

HOALiving utilizes Vantaca Pay as our payment provider. Vantaca Pay offers a simplified payments experience to you as a homeowner.

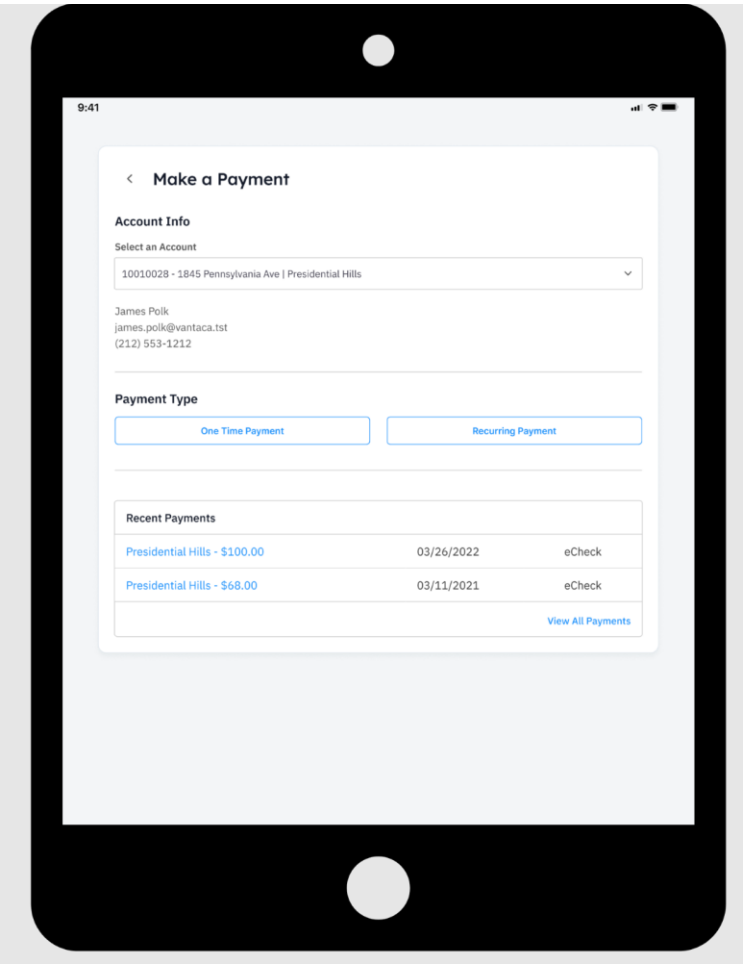


Benefits of Vantaca Pay

- Flexible and convenient ways to pay
    - Expanded mobile-friendly payment options so you can choose the payment method that works best for you.
- Proactive payment reminders
    - Stay on top of your payments with opt-in text reminders to avoid any late fees or penalties.
- Mobile-responsive payment experience
    - Access your account from anywhere and make a payment on the go with a few clicks.
- Pay multiple accounts with one login
    - All accounts consolidated and accessed from drop-down listing
- Instant payments posting
    - More peace of mind knowing your payments have been successfully processed and recorded to your account history.
- Intuitive
    - Simple, straightforward, and streamlined experience.
- Secure
    - Rest assured that your personal information and payment details are safe and protected.

Set Up Your Payments

- Log in to your homeowner portal account <insert portal login url>.
- Accept the terms and conditions.
- Go to Payments > Make a Payment.



Payment Methods

We will offer the following payment options:

- One-Time eCheck
    - Make a payment through a savings or checking account for special assessments or one-time charges.
- Recurring eCheck
    - You control the date the payment is made. If your association changes their dues, you will be responsible for updating your recurring eCheck payment to avoid late fees.

- Credit Card
    - Make a one-time payment with any major credit card.
- Apple Pay
    - Make a one-time payment using any credit and debit cards that you add to Apple Wallet.
- Google Pay
    - Make a one-time payment using any credit and debit cards that you add to Google Wallet.

Payment reminders to help you avoid late fees

Opt into text notifications and get a reminder to make your payments on time. The notification will include a link to your billing page to allow you to make a payment.

To opt in, go to My Profile and set them up in your communication settings.